

Huntly Castle Caravan Park

BOOKING CONDITIONS FOR HOLIDAY HOMES

PLEASE RETAIN

ALL HOLIDAY HOMES ARE NON SMOKING

1. Prices include gas and electricity.
2. Hiring period 1 week or multiples thereof Saturday to Saturday during peak season. Short breaks and weekend stays available – minimum 3 nights (low and mid season only)
3. Application for reservation for letting holiday homes should be accompanied by a deposit of £100 per week (non refundable) the balance being due 28 days prior to the scheduled arrival date. The booking is not valid until the fully completed booking form along with the deposit has been received and confirmed by Huntly Castle Caravan Park
4. **Cancellation insurance:** we recommend that insurance is taken to cover the possible cancellation of your holiday. Once you have paid your deposit you have entered into a contract and as such are liable to cover the full cost of the holiday, even in the event of cancellation. Refunds cannot be made.
5. Holiday homes are normally ready for occupation at **4.00pm** on the day of arrival and must be vacated by **10.00am** on the day of departure. Latest time of arrival **9.00pm with prior approval.**
6. No large groups. We are a family park and will not accept bookings from all-male, all female or young groups unless an organized group. (i.e. fishing/skiing/walking/golf etc.) with prior approval.
7. If the holiday home is not claimed and occupied within 24 hours of the due time of arrival, (unless by special arrangement) then any rights to that holiday home may be forfeited.
8. **A security deposit of £75 will be requested on arrival (payable by debit/credit card) to cover the cost of any damage/breakages during your stay. If the holiday home is left in the same condition you found it in your security deposit will be refunded after your departure normally within 2 days.**
9. Guests are expected to leave their holiday home and equipment in a clean and tidy condition. Breakages and damage must be reported and in some circumstances will have to be paid for. The inventory list should be checked upon entry and prior to departure.
10. The hirer has no right to sub-let the caravan or permit more than the agreed number of persons detailed on the booking form to occupy it.
11. The proprietors reserve the right to refuse a reservation or to expel a resident for conduct that is detrimental to the well being or comfort of other park visitors.
12. All vehicles must be parked within the allocated parking space provided. Extra cars may be parked in the car park at reception
13. No vans/commercial vehicles are allowed to be parked within the caravan park.
14. **Pets:** One Dog is welcome in selected holiday homes with prior consent (**please check**) on the understanding that it is not allowed to lie on bedding or seats, are kept under control at all times and not left unattended in the holiday home. Whilst out on the park, the dog must be kept on a lead. Ample exercising is available off site.
15. The owners reserve the right to provide a different type of holiday home with the same or greater number of beds.
16. Huntly Castle Caravan Park cannot be responsible for the failure of water, electricity, drainage or other mains services beyond its control.
17. Huntly Castle Caravan Park and its employees will not be liable for any loss, damage or theft, mishap to any person or property.